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Superior Court of California, County of Glenn

Public Notice

Novel Coronavirus (COVID-19) – Court Updates and Information

March 30, 2020

What is the Superior Court of California, County of Glenn doing about the Coronavirus?

Similar to other government agencies and California Trial Courts, the Superior Court of California, County of Glenn (Court) is closely monitoring the Novel Coronavirus (COVID-19) situation. The Court is in routine communication with local county agencies, other California Trial Courts, and the Judicial Council of California. We are working with these and other entities to ensure we have up-to-date information and can best weigh the need to provide access to justice to our community while also supporting the activities of our public health agencies and the health of the public.

The Court is implementing additional cleaning protocols in high use areas to reduce the potential for transmission of this or other viruses for those coming to our court locations.

We encourage everyone to follow the Center for Disease Control guidance on prevention (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>).

Below is more detailed information on the following topics:

Court Events and Appearances

Remote Payment of Fines

Self-Help Services

Jury Service

General Information on COVID-19

Court Events and Appearances

- Is the court open and are court events, like my upcoming hearing, still occurring?

Through May 18, 2020, court access is severely limited, and many court appearances are being vacated and rescheduled. Prior to visiting a court location, please review the Order of the Presiding Judge Affecting Court Operations and Access to Courthouse that modifies court operations and access policies during this emergency. It can be viewed on the home page of the

court's website. You may appear at the courthouse if the reason for your visit is authorized by those orders or not prohibited by them.

- Can I appear by telephone for my hearing?

Please review the Order of the Presiding Judge Affecting Court Operations and Access to Courthouse that modifies court operations and access policies during this emergency. It can be viewed on the home page of the court's website. You can appear by telephone as specified in that order. If you would like to request to appear by telephone for a hearing not authorized by that order, please contact the court at 530-934-6446.

You can schedule a telephonic appearance by calling 888-882-6878 or online at <https://courtcall.com/>. The cost of telephonic appearances has been reduced during this state of emergency.

- I am sick, do I still need to appear for my court hearing?

If you believe you are sick, or are experiencing symptoms of COVID-19 or any other communicable disease, please contact the Court Clerk's Office at 530-934-6446 for further information. If you have an attorney, contact your attorney before calling the Court.

Remote Payment of Fines

Payments at court locations are not being accepted through May 18, 2020. You can pay criminal and traffic fines online, over the phone, or by mail rather than by coming into a court location. For information on how to do so, please visit the court's public website here:

<http://www.glenncourt.ca.gov/online-services/pay-with-card.shtml>. To make partial payments or ask questions, please contact the court at 530-934-6446.

Self-Help Services

- Is the Court Self-Help Center still open?

In-person self-help services are closed temporarily. Services are currently available online or by phone. Online services include document assembly programs (go to <https://sharpcourts.org/about-sharp/onlineresources/>), email for questions (email asksharp@buttecourt.ca.gov), and online appointments (email sharptechconnect@buttecourt.ca.gov). For assistance by phone, you may call 530-532-7015. For any other self-help information, please visit <https://sharpcourts.org/>.

Jury Service

- Do I still need to report for jury service?

Jury trials are being postponed at this time pursuant to the orders of the Presiding Judge that modify court operations and access policies during this emergency. Those orders can be viewed on the home page of the court's website.

If you are summoned for jury duty at a later date, you do still have to appear. However, if you are sick, please contact the court at 530-934-6382 to discuss a potential postponement of your service.

- How do I stay informed of changes to my jury service?

If your service has been postponed, you will receive a letter in the mail with your new jury summons.

To determine if you need to appear on your summons date, please call the phone number on your summons and listen to the recorded message.

General Information on COVID-19

For more information, please visit one or both of the following websites:

- [Glenn County Public Health Website](#)
- [California Department of Public Health \(COVID 19\) Website](#)

The California Department of Public Health recommends the following steps to prevent the spread of all respiratory viruses:

- Wash your hands with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose or mouth with unwashed hands.
- Cover your mouth and nose with a tissue when coughing or sneezing or cough/sneeze into your elbow.
- Avoid close contact with people who are sick.
- Stay away from work, school or other people if you become sick with respiratory symptoms like fever and cough.